

VCPEA
Virginia Coalition for the Prevention of Elder Abuse, Inc.
Post Office Box 70054
Richmond, Virginia 23255
info@vcpea.org

MINUTES
BOARD OF DIRECTORS MEETING
July 12, 2017

Present: David Hominik, Gwen Ingram, Margie Marker, Joyce Martin, Courtney O’Hara, Chris Stone, and Susan Umidi

On Phone: Melissa Harper, Diane Hoffman, Michele Leith, Bridgette Roseman, Michelle Sorenson and Joyce Walsh

1. **Welcome and Introductions**

Susan Umidi called the meeting to order and all roll call was performed.

2. **Review of Minutes**

Minutes of the March 8, 2017 Board meeting were reviewed and **David Hominik** moved for approval while **Joyce Martin** seconded it. There was no opposition. Please note that Secretary Courtney O’Hara will send out May meeting, held during recent conference, before the board meets again in September.

3. **Treasurer’s Report** – Total account balances as of July 12, 2017 were \$96,923.29 including checking (\$24,446.00), savings (\$12,037.40), and investments (\$60,439.89). The full Treasurer’s Report was emailed, by Joyce Martin, to Board prior to meeting. This is attached. **Chris Stone** made a motion for approval while **Margie Marker** seconded. There was no noted opposition. Please see attachment for information related to conference profit/loss report.

4. **Finance** –

David Hominik noted that a full report was submitted, via email, to the entire group. See attached.

5. **Awareness + Advocacy & Outreach Committee** –

- a. **Melissa Harper and Chris Stone** provided an update with regard to Virginia Navigator’s work on VCPEA’s logo and website. See attachment for full presentation.

- b. **Susuan Umidi** plans to compile feedback from members. **Umidi** and **Melissa Harper** will coordinate with developer to offer that feedback. In addition, they will invite him to attend our next board meeting, in September.
6. **Conference Committee**
- a. Conference evaluation summary – see attached.
 - b. New location for May 30 – June 1, 2018
 - i. Given the negative comments made about the venue, **Joyce Walsh** began to research other options, both in Virginia Beach and elsewhere. The entire executive committee, along with Joyce Wash, will visit Kingsmill on July 13, 2017. The committee will compare what is learned on site with information related to another Virginia Beach venue. David made a motion to allow the committee to make the final decision. Gwen seconded this motion. All in favor. No opposition.
 - c. Conference sponsorship coordinator needed
 - i. **Gwen Ingram** volunteered to fulfill the role.
7. **TAPAS Grants**
- a. Will address at the next board meeting.
8. **Nominating Committee**
- a. See attached report.
 - b. **Joyce Martin** nominated **Cathy DeVore** as a new member and then moved **Cathy DeVore** be accepted by the board. **Diane Hoffman** seconded that and all present were in favor.
 - c. **Joyce Martin** noted that for profit organizations have expressed an interest in joining the board. **Martin** stated that this could present conflicts and, as such, asked for feedback from the group. There was much discussion. Members ultimately agreed that the nominating committee will share with each prospective board member our mission and the role of each board member to ensure that potential board members are able to fulfill that role. Members feel strongly that VCPEA should have a balanced board, to include the following: non-profit organizations, government agencies, private sector organizations, and concerned citizens.
 - d. **Joyce Martin** relates that the nominating committee is accepting additional members. Please inquire with **Joyce Martin** if you would like to join their committee or assist in the interview process.
 - e. **Joyce Martin** will follow up with all those who submitted a board member nomination via our recent conference. These individuals will have a chance to speak with the nominating committee regarding their nomination.
9. **Membership**
- a. No report.

10. Other business

- a. NAPSA memberships
 - i. **Susan Umidi** reports that VCPEA renewed their membership with NAPSA. As an organization member, we were able to include 5 individuals. Those are as follows: **Susan Umidi, Courtney O’Hara, Chris Stone, Michele Sorenson, and Melissa Harper.** Umidi will attend their conference in August.
- b. VCPEA board display location
 - i. Michele Leith is storing it for the board. Please contact her if needed for future events.
- c. Possible VCPEA retreat
 - i. Will discuss at next board meeting.

Meeting was adjourned at **12:29. Future meetings 2017:**

Wed., September 13, 2017, Charlottesville

Wed., November 8, 2017, Conference Call

3:46 PM
07/07/17
Cash Basis

VCPEA Inc
Profit & Loss
January through June 2017

	<u>Jan - Jun 17</u>
Ordinary Income/Expense	
Income	
Conference	22,465.00
Sales (Business)	128.50
Sponsorship income	15,450.00
	<hr/>
Total Income	38,043.50
	<hr/>
Gross Profit	38,043.50
Expense	
Conference hotel	20,727.15
Conference speakers	1,600.00
Conference supplies	1,907.68
Eventbrite fees	1,447.71
Give Away - promotional items	858.17
Meals & Entertainment	146.44
Postage and Delivery	16.76
Travel	1,480.29
	<hr/>
Total Expense	28,184.20
	<hr/>
Net Ordinary Income	9,859.30
	<hr/>
Net Income	<u>9,859.30</u>

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Finance Committee Report and Recommendation on VCPEA Long-Term Investment Funds

(for July 2017 Board Meeting)

The VCPEA Finance Committee (Joyce Martin, Chair and David Hominik) met by telephone conference on Monday, June 26, 2017, during which Jamie Davidson with Davenport & Company presented a report on VCPEA's current Davenport investments.

As background, in 2013, VCPEA invested \$50,000 with Davenport, equally divided into the Davenport Core (\$25,000) and the Davenport Value and Income Fund (\$25,000) mutual funds. In 2014, VCPEA transferred \$6,000 from each fund into two international mutual funds: SPDR Euro Stoxx 50 ETF (FEZ) and Vanguard FTSE All-World ex-US ETF (VEU). FEZ investments focus on European-based corporations; VEU invests world-wide with an Asian-market focus.

As of June 30, 2017, VCPEA's \$50,000 total investments with Davenport are valued at: \$68,246.72 – a \$5,684.32 increase for the current calendar year (from a 2016 year-ending balance of \$62,562.40).

Davidson concurs with many other investment analysts in continuing to recommend diversification of long-term investments by including non-United States corporation mutual funds into portfolios. International funds have begun to show growth, with VCPEA's initial \$12,000 investment now valued at \$12,752.41 as of June 30, 2017. VCPEA Davenport Core and Value-Income funds continue to perform well, totaling \$55,426.68. (Note: VCPEA's Davenport account as of June 30, 2017, also had \$67.63 in cash from recent dividends).

Davidson thinks that VCPEA's current United States (about 81.27%) to international (about 18.73%) investment mix is appropriate. Davidson did warn that the stock market will most probably show significant fluctuations in the near future depending on a number of factors including those related to new regulatory and foreign policies. In addition, Davidson noted that short-term, we should expect a stock market value readjustment downward, but that continuing our current investment strategy remains sound for the long-term.

After discussion, the Finance Committee unanimously recommends continuing the current investment strategy without any change in fund allocations. Although we recognize that the markets might well fluctuate along with a readjustment decline in the near future, as long-term investments, the current mix and amount of funds remains a sound strategy for VCPEA.



VCPEA | VIRGINIA COALITION FOR THE PREVENTION OF ELDER ABUSE, INC. | CREATIVE PRESENTATION

Presented by V4 Development | 6.29.17

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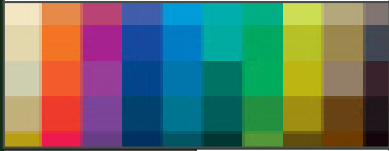


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Virginia Coalition for the Prevention of Elder Abuse,

MAIN BRAND IDENTITY



HEXADECIMAL
192D02



HEXADECIMAL
2D4003



HEXADECIMAL
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ABOUT VCPEA

Virginia Coalition for the Prevention of Elder Abuse, Inc. (VCPEA) is a coalition of individuals and agency representatives committed to improving the lives of older and disabled Virginians. services, programs for the aging and legal advocacy.

VCPEA | BRAND/WEBSITE CREATIVE | USER INTERFACE

The VCPEA Creative presentation introduces a new brand that can be used throughout the coalition's digital, printed and physical representations.

TOP 10 BEST PRACTICES FOR USER INTERFACE DESIGN - THINKING FORWARD

1. Intuitive is best

A dialed-in creative navigation concept should be central to the UI design.

2. Know the end goal

If an investor wants to find out financial information about a company, you must reduce the friction for them to reach that goal. For less task-driven interactions, it's definitely the objective to create something more innovative.

3. Smart, but not too smart

Surprising the user is the job of the creative concept, but the interface must be intuitive. It can surprise, but only in a positive way.

4. Reveal the bigger picture

A UI is a window onto an unknown world: you have to help the user build a mental model of the parts they can't see.

5. Consider the context

Understand what people want to achieve, but also where they will be and in what mode. Banking on the bus to the shops is not the same as banking on a desktop at work.

6. Deliver value

Understand the value that a user is supposed to derive from the UI, and why that value is important to them.

7. Back to basics

Understand the user's primary needs and features, and scrape away the excess. Be sure to size layouts to suit each corresponding device and platform as well.

8. Reward your users

It never pays to subvert the mental model, because the only thing holding it together is consistency across all views. It does, however, pay to surprise a user if used as a reward for doing something right. Positive re-enforcement solidifies the model and serves to create a sense of affinity between interface and user.

9. Don't play hard to get

It must never end up in a hunt for functionality. There are design patterns that have proven to work for us, and that we use over and over again until there is a better technical solution out there.

10. Solve problems

Don't invent something new just to be different: use an established method and move on. Creativity is about problem solving.



Virginia Coalition for the Prevention of Elder Abuse,

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DATE: 6.29.17

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Virginia Coalition for the Prevention of Elder Abuse, Inc.

FULL COLOR TREATMENT

ABOUT VCPEA

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ICON SYMBOLISM:

The oak is considered a cosmic storehouse of wisdom embodied within its towering strength. Ancient Celts observed the oak's massive growth and impressive expanse. They took this as a clear sign that the oak was to be honored for its endurance, and noble presence.

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DATE: 6.29.17

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Virginia Coalition for the Prevention of Elder Abuse, Inc.

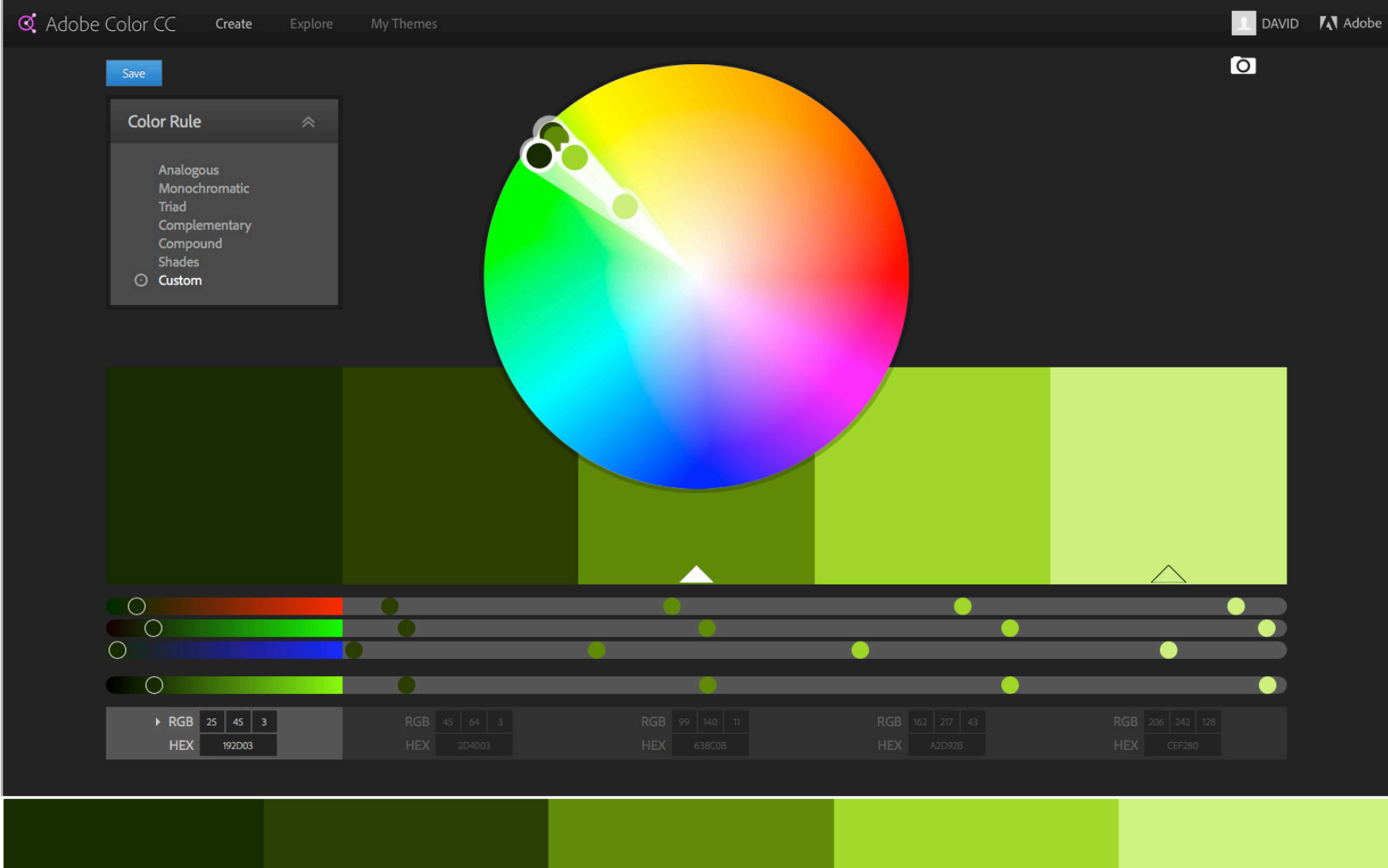
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Save

Color Rule

- Analogous
- Monochromatic
- Triad
- Complementary
- Compound
- Shades
- Custom

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RGB 45 64 3 HEX 2D4003

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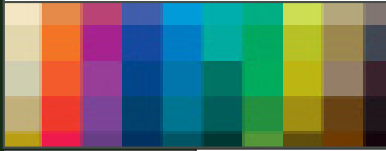
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VCPEA | BRAND/WEBSITE CREATIVE | BRAND PHOTOGRAPHY

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PHOTOGRAPHY ONE:
Core imagery of a helping hand.



PHOTOGRAPHY TWO:
Style of photography to show concern, but support.

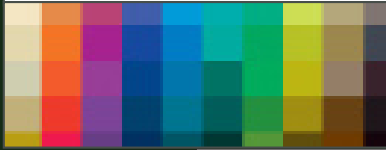


PHOTOGRAPHY THREE:
Use of imagery focused on caring and love.





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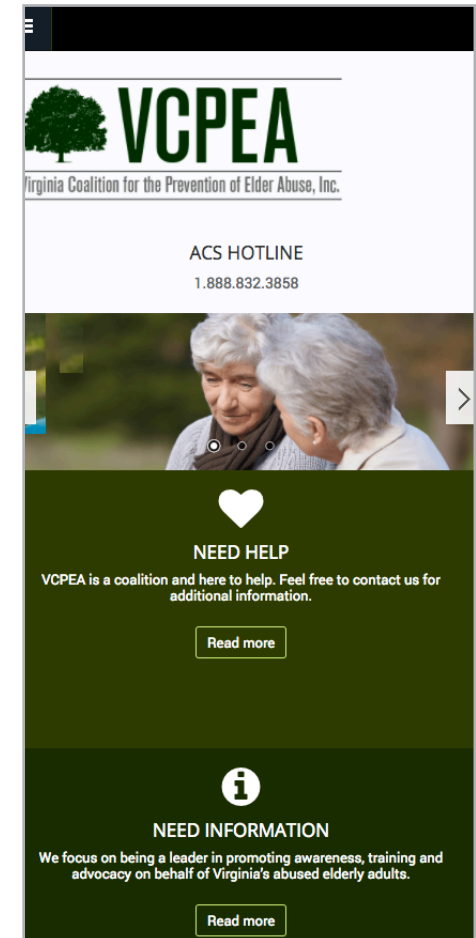
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VCPEA | BRAND/WEBSITE CREATIVE | HOMEPAGE RESPONSIVE DESIGN

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VIEW: HOMEPAGE



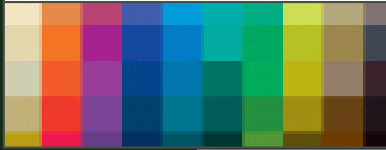
VIEW: HOMEPAGE MOBILE



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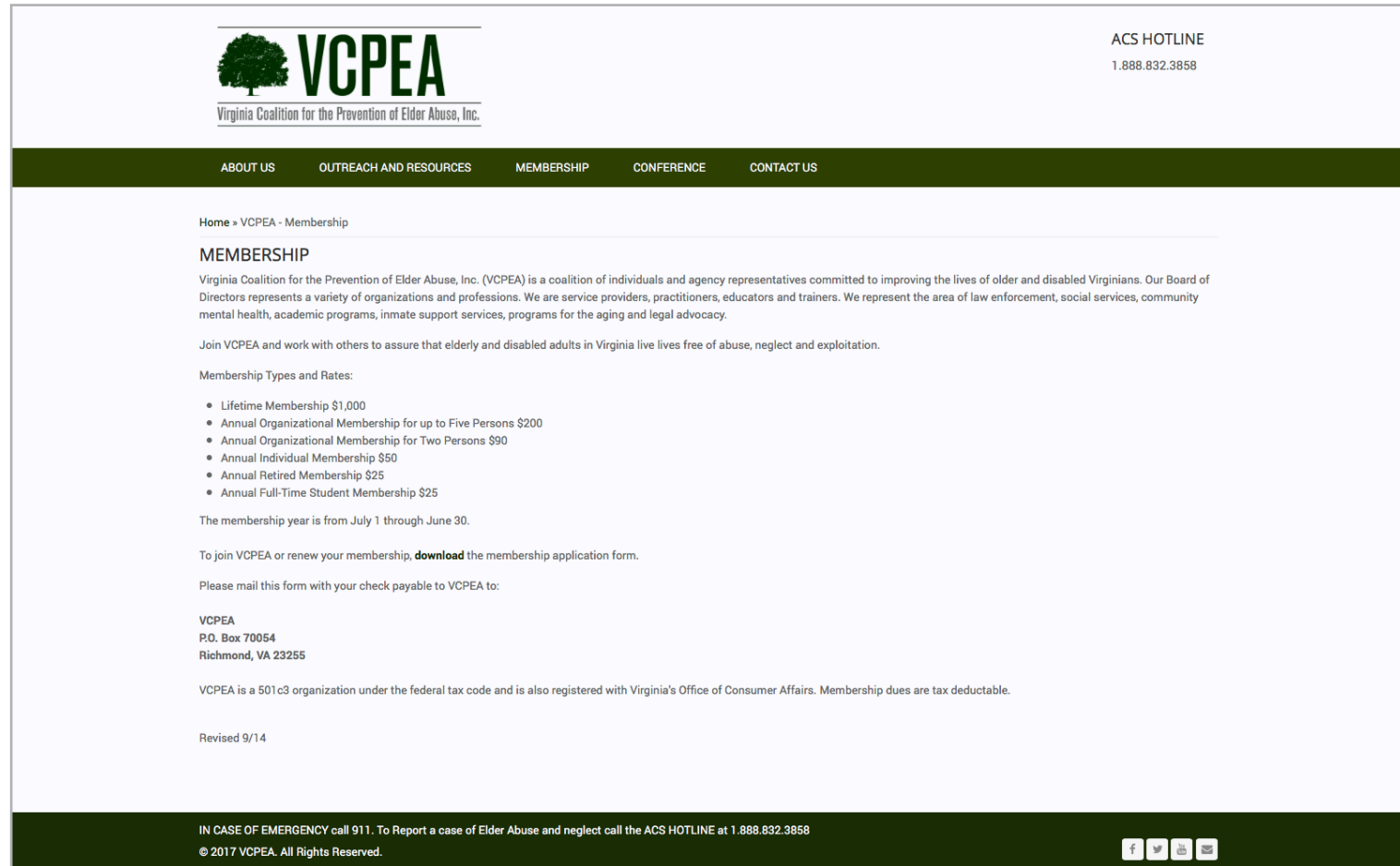
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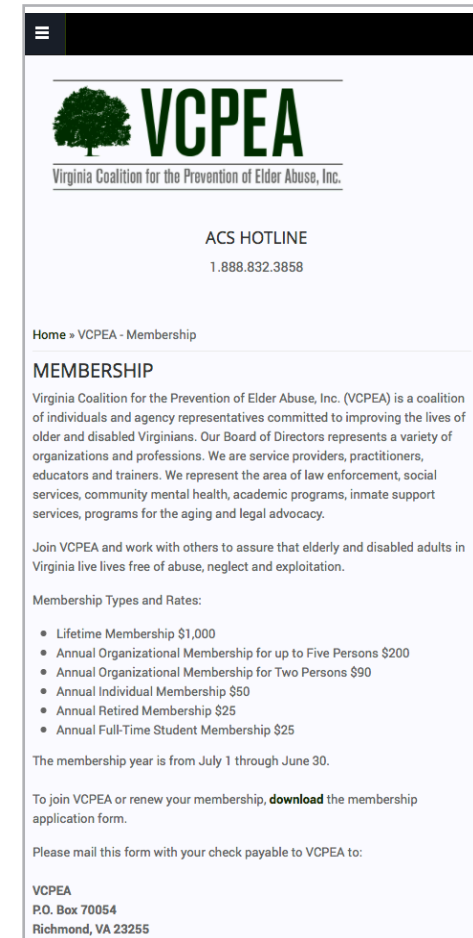
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VCPEA | BRAND/WEBSITE CREATIVE | SECONDARY RESPONSIVE DESIGN

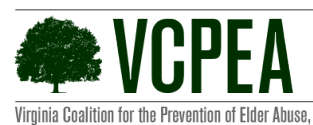
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VIEW: SECONDARY PAGE



VIEW: SECONDARY MOBILE



VCPEA | VIRGINIA COALITION FOR THE PREVENTION OF ELDER ABUSE, INC.
DATE: 6.29.17

23rd ANNUAL VCPEA, INC. CONFERENCE EVALUATION, MAY 31-JUNE 2, 2017

Please evaluate each of the following sessions by circling the appropriate number. One is the lowest score and five the highest that may be given any session. Put completed evaluations in the box on the registration table. To be eligible for the gift drawing on the last day, tear off the bottom half of the completed information on page 4 and place in the box labeled for the drawing. You must be present to win! Again, thank you for attending the 23rd Annual VCPEA Conference!

Wednesday, May 31, 2017

Workshop: CIT - A Crisis Intervention Team Approach to Those in Mental Health Crisis

Presenter: Frederick Wilson, Ph.D.

65 responses

- | | |
|---|------|
| 1. Presentation and organization of material | 4.02 |
| 2. Use of teaching tools (handouts, videos, etc.) | 3.91 |
| 3. Presenters' knowledge of material | 4.52 |

Average 4.15

4. Comments:

- "Kudos to the two women who stepped in for Dr. Wilson.
- Speakers excited and passionate about the program.
- Very informative re: ECO and TDO.
- Fully answered questions.
- Repeat questions from audience before answering.
- More time for questions and answers.
- Kind of basic.
- Presenters did well, but be mindful of words used, e.g. "stupid."
- Room too cold.
- Screen hard to see.
- Allow standing break.
- Needed bathroom break.
- Good info but a bit disorganized.
- Would have liked handouts.

Workshop: How Legislation Can Shape Our Understanding of Adult Protective Services: A Closer Look at House Bill (HB) 676

Presenter: Paige McCleary, MSW

32 Responses

- | | |
|---|------|
| 1. Presentation and organization of material | 4.19 |
| 2. Use of teaching tools (handouts, videos, etc.) | 4.22 |
| 3. Presenters' knowledge of material | 4.53 |

Average: 4.31

4. Comments:

- Extremely informative. PowerPoint may have limited presenter's knowledge of topic.
-
- Enjoyed listening to her. So much knowledge and experience. Has dry humor.
- Great information. Nice to have speaker who understands APS barriers.
- Relevant.
- A bit "bland."
- Difficult to see when she stood in front of screen.
- More about what she did and less about the bill.
- Didn't talk about specific legislation as it applies to APS.
- Video a little hard to read
- Helpful if A/C issue could have been resolved prior to presentation.
- Room too warm.

Thursday, June 1, 2017

Opening Session: The Brooke Astor Story: Hard-learned Lessons that Inform Elder Justice.

Presenter: Phillip Marshall

119 Responses

- | | |
|---|----------------------|
| 1. Presentation and organization of material | 4.09 |
| 2. Use of teaching tools (handouts, videos, etc.) | 4.18 |
| 3. Presenter's knowledge of material | 4.57 |
| | Average: 4.28 |
| 4. Comments: | |
| • Enthusiastic, passionate, compassionate, heartfelt, personal and powerful. | |
| • Absolutely amazing and awesome! | |
| • Fun and a true champion. | |
| • Can't wait to read the story! | |
| • Great websites for resources. | |
| • "Makes you think about how often this may happen to people with money." | |
| • Many attendees said they would have liked more time to hear the end of the story. | |
| • Many responses alluded to disorganized and scattered presentation. | |
| • Room too cold. | |

Workshop A: Cultivating More Fulfilling Conversations in Uncomfortable Situations

Presenter: Alane Cameron-Miles

63 Responses

- | | |
|---|----------------------|
| 1. Presentation and organization of material | 4.59 |
| 2. Use of teaching tools (handouts, videos, etc.) | 4.47 |
| 3. Presenters' knowledge of material | 4.61 |
| | Average: 4.56 |
| 4. Comments: | |
| • Always enjoy her. | |
| • Insightful, realistic, good energy, very engaging. | |
| • Very informative – good use of humor. | |
| • Comforting to know she is there in "final moments." | |
| • Great, awesome, outstanding, "love her." | |
| • Gave a different perspective on how clients may feel. | |
| • "Thanks for bringing her back!" | |
| • Bring her back again! | |
| • Role play was a little confusing. | |
| • Would have liked handouts. | |
| • Need longer session. | |
| • Would like more practice tips. | |
| • Be careful of language that some may find offensive. | |

Workshop B: Battered, Broken, and Burned: Recognizing Injuries in Suspected Older Adult Abuse

Presenter: Melissa Harper, MSN

49 Responses

- | | |
|---|----------------------|
| 1. Presentation and organization of material | 4.73 |
| 2. Use of teaching tools (handouts, videos, etc.) | 4.73 |
| 3. Presenter's knowledge of material | 4.78 |
| | Average: 4.75 |
| 4. Comments: | |
| • Great presentation, great topic. | |
| • Awesome! | |
| • Learned so much. | |
| • Liked use of case studies. | |

- Very knowledgeable.
- Held my interest.
- Slides made it real.
- Would like to know how to get on-line video that was discussed.
- Would have liked a bathroom break and longer session.
- More updated studies, if available.
- Needed more time.
- Little less research and statistics

Workshop C: Exploring the Intersections: Experiences of Violence among Older LGBTQ+ Adults
Presenter: Stacie Vecchietti

14 Responses

- | | |
|---|----------------------|
| 1. Presentation and organization of material | 4.64 |
| 2. Use of teaching tools (handouts, videos, etc.) | 4.43 |
| 3. Presenters' knowledge of material | 4.64 |
| | Average: 4.57 |
| 4. Comments: | |
| • Timely discussion and surprisingly informative | |
| • Repeat session again | |
| • Great presenter and information | |
| • Speaker had passion and enthusiasm for topic. | |
| • Great "ice breaker." | |
| • "Light bulb moment"! | |

Workshop D: Recognizing and Responding to Domestic Violence in Later Life
Presenters: Courtney O'Hara and Bridgette Roseman

39 Responses

- | | |
|---|----------------------|
| 1. Presentation and organization of material | 4.82 |
| 2. Use of teaching tools (handouts, videos, etc.) | 4.79 |
| 3. Presenter's knowledge of material | 4.82 |
| | Average: 4.81 |
| 4. Comments: | |
| • Interesting and great discussion. | |
| • Very good. | |
| • Great speaker. | |
| • "Bridgette did a really good activity to begin." | |
| • Loved the "slido.com" program. | |
| • At times presenter blocked video to a part of the audience. | |

Workshop E: Please, Don't Underestimate Me
Presenter: Bob Schaefer, MPA

57 Responses

- | | |
|---|----------------------|
| 1. Presentation and organization of material | 4.77 |
| 2. Use of teaching tools (handouts, videos, etc.) | 4.74 |
| 3. Presenter's knowledge of material | 4.88 |
| | Average: 4.80 |
| 4. Comments: | |
| • "One of the most profound presentations I've been to. Thank you Bob for being an incredible teacher but proving you were an ever more amazing care partner and spouse to Sara." | |
| • "Incredible! This was second time I've heard Bob speak and I would attend another engagement in a heartbeat!" | |

- "Loved him."
- Excellent speaker.
- Good, wonderful.
- Kept things simple,
- Extremely informative.
- Best of the entire conference.
- Mesmerizing and passionate.
- Increased my understanding of illness.
- Liked use of role play.
- Encouraged group participation.
- Appreciated his use of personal experience.
- "Would love to sit and chat to learn more."
- "Real."
- Great for afternoon session – entertaining and informative.
- Ask him to return.
- Would have liked PowerPoint or handouts.

Coming Clean on Life: Hoarders and Lessons Learned
Presenter: Matt Paxton

	98 Responses
1. Presentation and organization of material	4.92
2. Use of teaching tools (handouts, videos, etc.)	4.87
3. Presenter's knowledge of material	4.98
	Average: 4.92
4. Comments:	
• Very informative and entertaining, but showed respect for illness.	
• Upbeat and knowledgeable.	
• Incredible!	
• Great presenter, very engaging.	
• Changed my perspective on dealing with this group.	
• Amazing, wonderful,	
• Ask him to return.	
• First time seeing this presentation.	
• Second time seeing this and always great!	
• "Loved it!"	
• Best of conference.	
• Wonderful, inspiring.	
• Self disclosure appreciated.	
• Excellent presentation from a different point of view.	
• Made sense of the disorder.	
• Now recognize how common the problem is.	
• Wanted handouts	
• Needed more time.	

Friday, June 2, 2017

Workshop F: Advance Health Care Directives: Why They Are Important For Your Clients, For You, and For Your Families, and the Keys to Having the Advance Directive that You (and They) Need.
Presenter: John Oliver, Esq.

	23 Responses
1. Presentation and organization of material	4.82
2. Use of teaching tools (handouts, videos, etc.)	4.87

3. Presenter's knowledge of material 4.87
Average: 4.85

4. Comments:
- Dry subject but very informative
 - Now I can discuss Advance Directives with clients!
 - Glad to get copies of new Advance Directives.
 - Invaluable Excellent workshop and presenter.
 - Invaluable.

Workshop G: Powers -- or Responsibility? -- of Attorney
Presenter: Doris Gelbman

60 Responses

1. Presentation and organization of material 4.72
2. Use of teaching tools (handouts, videos, etc.) 4.70
3. Presenter's knowledge of material 4.83

Average: 4.75

4. Comments:
- Excellent.
 - Better than POA last year.
 - Clear and powerful presentation
 - Learned new things.
 - Very informative.
 - Speaker very knowledgeable.
 - Explained "what to be on the lookout for!"
 - Funny, clever, poised!
 - Awesome!
 - "Stuff we all need to know."
 - Wanted handouts.
 - Needed more time.

Workshop H: Seniors and Prescription Drug Misuse and Addiction
Presenter: Michele Leith

33 Responses

1. Presentation and organization of material 4.86
2. Use of teaching tools (handouts, videos, etc.) 4.93
3. Presenter's knowledge of material 4.82

Average: 4.87

4. Comments:
- Very informative.
 - Tangible information to take back. Great presentation.
 - Speaker very knowledgeable.
 - Good video and resources.
 - "Eye opening!"

Closing Plenary: Tension Tidiness
Presenter: Cathy DeVore

76 Responses

1. Presentation and organization of material 4.79
2. Use of teaching tools (handouts, videos, etc.) 4.76

3. Presenter's knowledge of material

4.71

Average 4.75

5. Comments:

- Very informative and "true"!
- Well versed in knowledge and experience.
- "Spot on!" Appreciate the reminder!
- Loved it!
- "Cathy is awesome!"
- Laughter helps reduce stress.
- Great way to end the conference.
- Fabulous!
- "Bring her back!"
- "A perfect ending to an awesome conference."
- "Loved examples of stress relief for social workers."
- A little too long.
- Would have liked more specific ideas or suggestions.

119 Total evaluations received

(Some attendees only answered some of the questions).

1. **First VCPEA conference** for 49 people.
62 had attended before.
Average of conferences attended in the past was 4.8.
2. **Number of years in professions** (99 responses)
Range was from 6 months to 33 years with an average of 12.4
3. **My primary role/job position is:**

52 Adult Services/Adult Protective Services
1 Family Service
1 PACE
1 Agency Director
3 Advocates
9 Area Agency on Aging
1 Ombudsman
4 Attorneys/Legal Aid
4 Community Services Board
7 Domestic Violence Prevention

1 LCSW ED, 1 Medical SW, 1 Hospital SW
1 Law Enforcement
9 Victim/Witness
Other:
1 SW
1 Government
1 Case manager
1 Supportive services for vets
1 Geriatric SW in DSS
1 Internal Auditor
1 Home Health

4. Actions for VCPEA to raise public awareness:

- ▶ “I’d never heard of VCPEA until Mr. Homnick invited Legal Aid. How and when to use this resource and others.
- ▶ Facebook, Twitter, social media, local media including TV and radio.
- ▶ Ads and print commercials.
- ▶ Public forums
- ▶ Brochures for doctor offices, community and senior centers, churches.
- ▶ Send out flyers.
- ▶ More training and conferences especially in local communities.
- ▶ Brochures in grocery stores practically those frequented by the elderly.
- ▶ Expand to medical education
- ▶ Sponsor 5K.
- ▶ Community training for caregivers including what to expect in aging
- ▶ Lobbying
- ▶ Support localities to set up training.
- ▶ Quarterly outreach to APS agencies
- ▶ Keep supporting grants.
- ▶ Create teaching tools for home health to use for caregiver training
- ▶ Disseminate info about reporting and mandated reporting.
- ▶ Fairs in each county – have governor to advertise.

5. Professions/occupations that need most education:

Commissioner of Accounts, Faith based communities, TRIAD coordinators, legislators, guardians, students, younger caregivers, first responders.
Financial institutions, attorneys, law enforcement, Community Services Board, health professions, DSS, APS, victim/witness, public, personal care agencies,

6. Most helpful/interesting

- ▶ “Fascinated by obvious passion, commitment, humor, and expertise of presenters and attendees. So atypical of other conferences.”
- ▶ All workshops were helpful to at least one attendee. Many mentioned hoarding, LGBTQ, drug misuse, Brooke Astor story, Advance Directives, POA, domestic violence, Melissa’s workshop, Alane Cameron-Miles, self-care.
- ▶ General Comments:
 - Personal experience that was shared.
 - Networking
 - In-depth training
 - Variety
 - Availability of Board members and speakers to continue discussion after session.
 - Handouts on-line.
 - Collaboration.

7. Least helpful/interesting

- ▶ Two presentations at same time – POA and Advance Directives
- ▶ Policy session
- ▶ Keynote disappointing – great topic, but presenter “scattered” in presentation.
- ▶ CIT – too much concentration on VA Beach.
- ▶ Repeat workshops from previous conferences
- ▶ Presenter time management. (Several comments that some sessions could have used more time).

8. Recommendations for topics and speakers

- ▶ Continue LGBTQ workshops to include care for couples
- ▶ Senior who has been through and overcome issues
- ▶ Advance Medical Directive
- ▶ Senior safety in neighborhoods.
- ▶ Activities for seniors to improve quality of life.
- ▶ Paul Greenwood (suggested twice).
- ▶ **Sexual abuse in elder communities – Mary Beth Pulisfer at Radford Women’s Resource Center**
- ▶ **Prosecution barriers in elder abuse cases – Chuck Slem, chuckslemp@gmail.com, 276-328-9406**
- ▶ Banking experts and financial exploitation from bank perspective.
- ▶ Low income home health options for those who do not qualify for Medicaid.
- ▶ Reporting abuse.
- ▶ Share stories and lessons learned.
- ▶ Prescription drug misuse.
- ▶ Increase in mental health issues.
- ▶ Signs of elder abuse.
- ▶ Seniors and the law.
- ▶ Developmental disabilities
- ▶ Assessing capacity and/or differences in legal and medical issues and generally determining capacity.
- ▶ Challenging involuntary nursing home discharges,

- ▶ In-depth sexual abuse in elderly and disabled persons
- ▶ Care for combative seniors.
- ▶ Independence and seniors.
- ▶ Healthy lifestyles (living without meds),
- ▶ Technology and seniors.
- ▶ **Domestic violence – Willimers Williams, revwilliams56@cox.net, 757-718-4232.**
- ▶ How to make livable senior communities in large cities.
- ▶ Self-care for workers
- ▶ Brief Solution Therapy techniques for elderly.
- ▶ Specifically addressing APS issues.
- ▶ Guardianship.
- ▶ Handouts
- ▶ More forensic speakers/topics.
- ▶ **Person Centered Trauma Informed Response to Elder Abuse – Janet Brennend, 540-994-2629; Suzy Quillen 540-726-8315x110.**
- ▶ Medicaid waivers and DBHDS
- ▶ Investigating financial exploitation.
- ▶ Aging in place.
- ▶ Veterans.
- ▶ Presenters with hands-on experience.
- ▶ Burnout.
- ▶ NH placement and Medicaid.
- ▶ Elder homelessness.
- ▶ **Sadie Hawthorne – 434-767-7837.**
- ▶ NH and ALF abuse.
- ▶ **Sue Drumm – JABA, neglect/abuse in NH**
- ▶ **Ethicist – Michael Gillette, 434-384-5322.**
- ▶ POA and Medical POA.
- ▶ Panel for questions on POA or capacity.

9. Comments about facility and/or meals [number of comments in (..)]

- ▶ Beach lovely (2)
- ▶ Meals OK.
- ▶ Great location (3)
- ▶ Accommodations satisfactory.
- ▶ Fine
- ▶ Loved it! (3)
- ▶ Great! (3)
- ▶ Meals were good/great! (2)
- ▶ Hotel Ok, but affordable
- ▶ Comfortable.
- ▶ Staff great downstairs.
- ▶ Easy to move from one workshop to another.

- Could not check in until after 4 p.m.
- Not in walking distance to restaurants.
- More variety for breakfast (x2) First breakfast not good.
- Restaurant “bad.”
- Hair in food.
- Lunch was “awful.”

- Refilling buffet took too long, not enough food,
- Hotel needs updating, run-down, not clean and staff unpleasant when confronted with issues, poor housekeeping (3), initial room was “filthy.”
- Keys didn’t work, no A/C, no hot water.
- Declined since last year.
- Bedbugs (x2)
- Elevators slow.
- Breakout rooms too cold.
- Kitchen and sofa “filthy.”
- Disorganized check-in and check-out for scholarship recipients.
- Breakout rooms too cold.
- Will not stay at this hotel again! (2)

10. **Conference registration process was smooth?** No negative comments! Everyone who responded thought it went very well.

11. General Comments:

- Insightful and renewed my passion.
- “One of the best line-ups of workshops in years.”
- “Continue presenters like this year – best conference in 8 years.” (one person noted it was very good, but not as good as in the past).
- “Thanks for the hospitality suite.”
- Excellent speakers.
- “Always enjoy this conference.”
- Excellent resources.
- Great- contuse annually.
- Like “dinner on your own.”
- Great informational workshops.
- Friendly and welcoming!
- Like seeing increase in variety of professionals who attend.
- “Keep up the great work!”
- Job well done.
- Love yoga on the beach!
- “Outstanding job! Thank you for your hard work.”
- “Keep doing what you are doing! Your conferences are the best!”
- “Favorite conference and training opportunity! Co-workers amazed at what I bring back.”
 - More hands-on presentation for preconference workshops, especially for those driving long distances.
 - Advance notice if books are going to be available for purchase.
 - Handouts at each workshop.
 - Pre-load thumb drives for all workshops and give at conference.
 - Phone number for person handling registration.
 - Difficulty downloading handouts, e.g. Bob Schafer.
 - Expand workshops to allow for longer sessions, especially keynote. (One person said one hour was ling enough).
 - More workshops for victim advocates.
 - Standing break during workshops.
 - Would have liked more vendors.
 - Change dates to June

- More central location to increase attendance.
- Move to another oceanfront location.
- Consider Norfolk or Chesapeake and make it two full days.
- Locate in Roanoke, Lynchburg, New River Valley
- Have signs pointing to various conference rooms.
- New topics and new speakers.
- Complete evaluations electronically.
- Not all presenters submitted presentation in advance.
- Website needs updating.

My observations:

1. Two attendees wanted handouts at each session they attended. They rated those workshops “2” on the “Materials” part of the evaluation.
2. One person evaluated all workshops. It was not counted.
3. Six people evaluated both pre-conference workshops. Not counted.
4. Only one person commented positively on the “bound” program.

Prospective Conference Committee members:

1. Kathy Johnson – Kathy.johnson@dss.virginia.gov – 726-645-7456
2. Serron Hedgepeth-Sanders – shedgepeth-sanders@nova.gov – 757-926-7422
3. Cathryn Astin – castin@yahoo.com. 434-978-1998. Medical SW 43 years.
4. Jewell S Bellamy – theswanhaven@gmail.com – Tri-County Community Action Agency – 11 years in DV prevention.
5. Veronica Jernigan – nyia.jernigan@gmail.com. 434-446-9207 Tri-County Community Action Agency, DV prevention.
6. Chuck Slempp – chuchslemp@gmail.com. 276-328-9406 -Wise County Commonwealth’s Attorney
7. Irene Osei – Irene@lifelinehomecare.com. 703-989-8082 (cell) , 703-543-7511 (office). Owner of Lifeline Home Care.
8. Mary Raffaly – mrafaly@albemarle.org. 434-972-4010 APS Albemarle DSS
9. Patricia Sandridge – psandridge@louisa.org. 540-967-2432.
10. Denise Waters – denise.waters@dss.virginia.gov. 757-235-9638.
11. Lisa Wallace – lwallace@psraaa.org. 434-767-5588.
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13. Wanda Moore – wmoore@safehomesystems.org. 540-965-3237.