

Rural Resources



National Elder Fraud Hotline

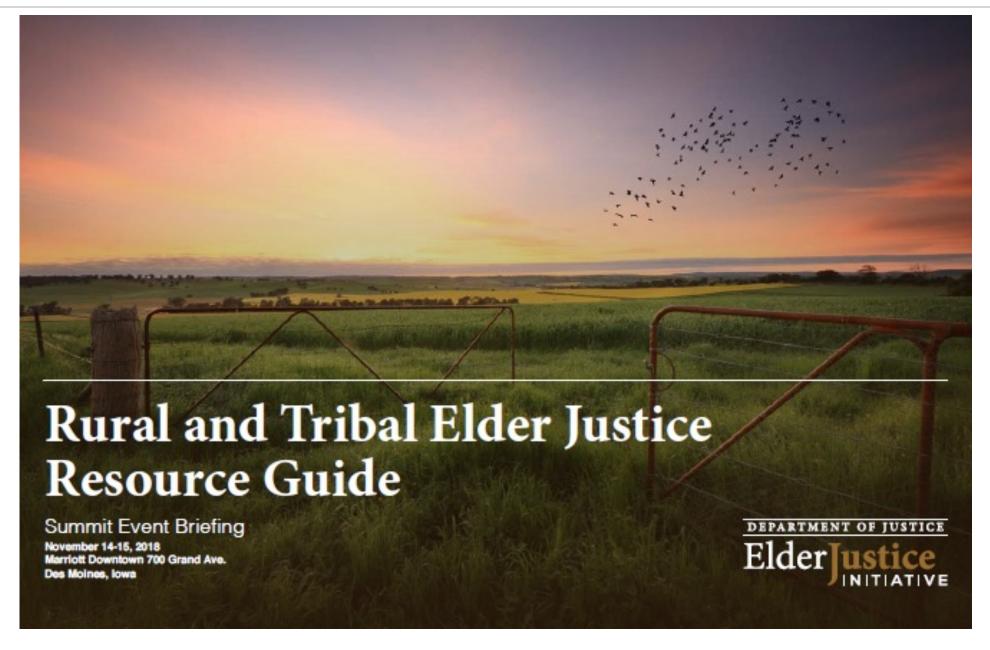
The U.S. Department of Justice's National Elder Fraud Hotline, managed by OVC, provides services to all adults aged 60 and older, who may be victims of financial fraud.

- Phone: 1-833-FRAUD-11 or 1-833-372-8311
- Hours of Operation: 6:00 a.m.—11:00 p.m., eastern time, 7 days a week
- Website: https://www.justice.gov/stopelderfraud

Note: This session will be recorded and posted on the Expert Q&A Past Sessions tab when available.







https://www.justice.gov/elderjustice/book/file/1110846/download

Neighborhood Map





Responding to Elder Abuse in Virginia



How Can I Report Suspicion of Elder Abuse in Virginia?

To report suspected adult abuse, neglect or exploitation, call your local department of social services or the 24-hour, toll-free Adult Protective Services hotline:



When placing a report to APS, reporters should provide the name, age and address or location of the person who is suspected of being abused, and as much information about the abusive situation as possible. Please report even if you do not know all the answers or have proof of abuse.



State by State Services Locator

Find elder abuse services in your state.

Submit a Complaint through the Sentinel Database



The Sentinel Database is a voluntary reporting system that helps the federal government detect patterns of consumer financial fraud throughout the United States.

Build Strong Support for Older Americans by Learning More about **Elder Abuse**

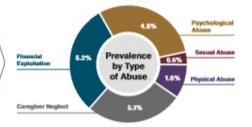


Elder Abuse

Is an intentional act or failure to act by a caregiver or another person in a relationship involving an expectation of trust that causes or creates a risk of harm to an older adult. It is a term under which five types of abuse are reflected.

Prevalence of Elder Abuse

At least 10% of adults age 60 and older will experience some form of elder abuse in a given year, with some older adults simultaneously experiencing more than one type of abuse.





The Consequences of Elder Abuse

The trauma of elder abuse may result in health issues like deterioration in health, hospitalization and increased mortality, clinical issues like depression and suicide, social issues like disrupted relationships, and financial loss, all leading to diminished independence and quality of life.

Explore the resources and information on elder abuse at www.elderjustice.gov
Find federal and state resources as well as community outreach materials in the
Rural and Tribal Elder Justice Resource Guide

Learn about financial scams at the **Federal Trade Commission (FTC) - Scams**Discover facts about elder abuse at the **National Center on Elder Abuse**Locate training options at the **USC Training Resources on Elder Abuse**

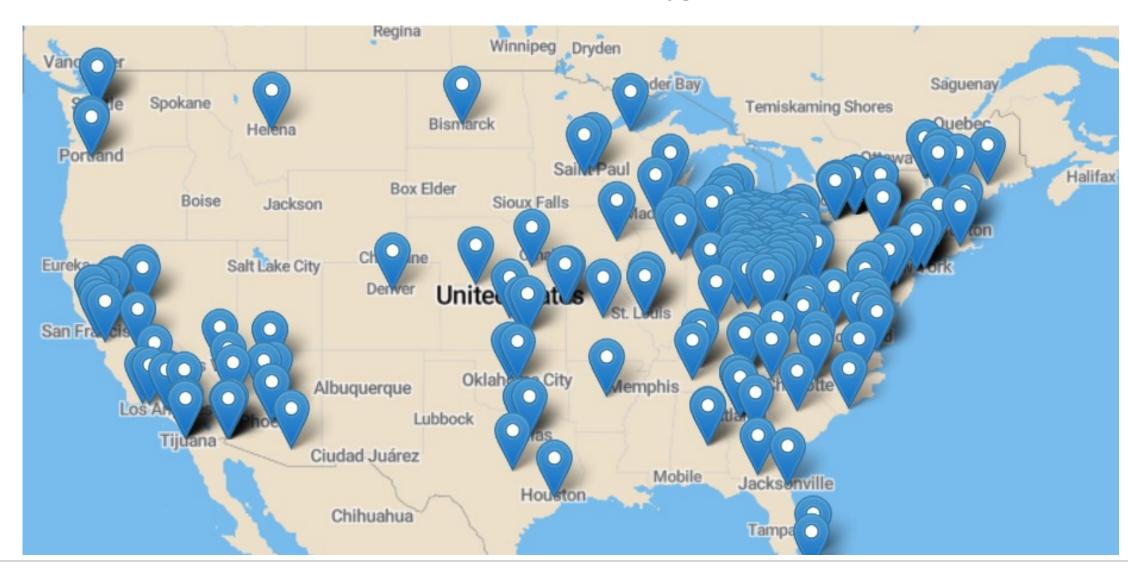
Elder Justice



https://eji.courtlms.org/catalog/info/id:140?eType=EmailBlastContent&eId=78fc945e-be1f-4cdb-8474-cfd9b72ca056

Network Locator Map

Talitha.J.Guinn-Shaver@usdoj.gov



Learn about the Multidisciplinary Team Technical Assistance Center (MDT TAC)



Our mission is to provide tools, resource materials, and individualized consultations to facilitate the expansion of elder abuse case review multidisciplinary teams (MDTs) across the nation.

Available Services



Consultations

Remote Consultations

General Q&A session conducted over phone, email or Skype regarding the planning and implementation of an elder abuse case review MDT such as:

Contact

Call or email your requests for materials or to schedule an appointment.

Talitha Guinn-Shaver
MDT Technical Advisor
US Department of Justice
202-532-5344
Talitha.J.Guinn-Shaver@usdoj.gov ⋈



Interview with Experts – APS in Rural Areas

Michael Hagenlock on the challenges of providing APS services in rural areas.



Michael Hagenlock is the Bureau Chief for Adult Protective Services in the state of Montana which is the 4th largest in land area, and the 3rd least densely populated state of the 50 US states. Montana population as of 2019 is 1,074,532. It's also estimated that by 2030, Montana will be one of ten states in the country to have more people over the age of 65 than under the age of 18, and it is predicted Montana is on pace to rank #3 in elder population by 2030. Montana can be classified as rural, but in many areas is considered frontier. Montana Adult Protective Services runs a successful and innovative program, spending much of Michael's time and his program manager's time crisscrossing the state to manage Adult Protective Services.

Section **63.2-1605**. Protective services for adults by local departments

- **K.** Each local department may foster, when practicable, the creation, maintenance, and coordination of community-based multidisciplinary teams that shall include, where possible, members of the medical, mental health, social work, nursing, education, legal, and law-enforcement professions. Such teams shall:
 - 1. Assist the local department in identifying abused, neglected, and exploited adults as defined in § 63.2-1603.
 - 2. Coordinate medical, social, and legal services for abused, neglected, and exploited adults and their families.
 - 3. Develop innovative programs for detection and prevention of the abuse, neglect, and exploitation of adults.
 - 4. Promote community awareness and action to address the abuse, neglect, and exploitation of adults.
- 5. Disseminate information to the general public regarding the problem of abuse, neglect, and exploitation of adults, strategies and methods for preventing such abuse, neglect, and exploitation, and treatment options for abused, neglected, and exploited adults.

Such multidisciplinary teams may share information among the parties in the performance of their duties but shall be bound by confidentiality and shall execute a sworn statement to honor the confidentiality of the information they share. A violation of this subsection is punishable as a Class 3 misdemeanor. All such information and records shall be used by the team only in the exercise of its proper function and shall not be disclosed. No person who participated in the team and no member of the team shall be required to make any statement as to what transpired during a meeting or what information was collected during the meeting. Upon the conclusion of a meeting, all information and records concerning the adult shall be returned to the originating agency or destroyed. Any information exchanged in accordance with the multidisciplinary review team shall not be considered to be a violation of any of the provisions of § 63.2-104, or 63.2-105.

Current through the 2019 Regular Session of the General Assembly.

VA - Code of Virginia (Annotated) > TITLE 15.2. COUNTIES, CITIES AND TOWNS > SUBTITLE II. POWERS OF LOCAL

GOVERNMENT > CHAPTER 16. LOCAL CONSTITUTIONAL OFFICERS, COURTHOUSES AND SUPPLIES > ARTICLE 4. ATTORNEY FOR

THE COMMONWEALTH

Section **15.2-1627.5**. Coordination of multidisciplinary response to child sexual abuse and the abuse, neglect, and exploitation of adults

- **A.** The attorney for the Commonwealth in each jurisdiction in the Commonwealth shall establish a multidisciplinary child sexual abuse response team, which may be an existing multidisciplinary team. The multidisciplinary team shall conduct regular reviews of new and ongoing reports of felony sex offenses in the jurisdiction involving a child and the investigations thereof and, at the request of any member of the team, may conduct reviews of any other reports of child abuse and neglect or sex offenses in the jurisdiction involving a child and the investigations thereof. The multidisciplinary team shall meet frequently enough to ensure that no new or ongoing reports go more than 60 days without being reviewed by the team.
- **B.** The following individuals, or their designees, shall participate in review meetings of the multidisciplinary team established pursuant to subsection A: the attorney for the Commonwealth; law-enforcement officials responsible for the investigation of sex offenses involving a child in the jurisdiction; a representative of the local child protective services unit; a representative of a child advocacy center serving the jurisdiction, if one exists; and a representative of an Internet Crimes Against Children task force affiliate agency serving the jurisdiction, if one exists. In addition, the attorney for the Commonwealth may invite other individuals, or their designees, including the school superintendent of the jurisdiction; a representative of any sexual assault crisis center serving the jurisdiction, if one exists; the director of the victim/witness program serving the jurisdiction, if one exists; and a health professional knowledgeable in the treatment and provision of services to children who have been sexually abused.
- C. The attorney for the Commonwealth in each jurisdiction may also establish a multidisciplinary adult abuse, neglect, and exploitation response team to review cases of abuse, neglect, and exploitation of adults as defined in Section 63.2-1603. The multidisciplinary team may be established separately or in conjunction with any already existing multidisciplinary team.

History



Training Resources on Elder Abuse

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Q

Clear Selections

Learning Audience

- Advocates
- ☐ Caregivers
- ☐ Community
- Finance
- ☐ Legal/Law Enforcement
- ☐ Multidisciplinary
- ☐ Social Services

Elder Abuse Topics

☐ Caregiving

Number of Results: 142

Dean Laura Mosqueda: Addressing elder abuse in the U.S.

Source: University of Southern California

Published: 2019

Summary:

Dr. Laura Mosqueda, Dean and Professor at the Keck School of Medicine of USC, is raising awareness about the issue of elder abuse and shaping how it is addressed in medical schools, clinics and the national conversation.

Quotes from this episode

"Whenever an older adult comes into an emergency room or a primary care office with some sort of injury or wound, we almost always can find a reason other than abuse or neglect that it happens. So, we don't want to overcall it and over-accuse people, but we need to be aware that it's a possibility."



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Online Library • Topics & States •

Rural Data Visualizations • Case Studies & Conversations •

Tools for Success +



IN THIS TOOLKIT

Modules

1: Introduction

2: Program Models

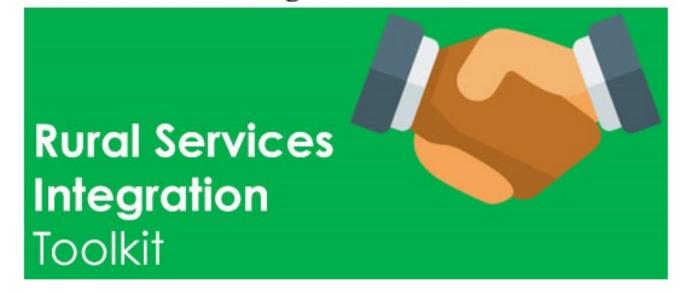
3: Implementation Considerations

4: Sustainability Considerations

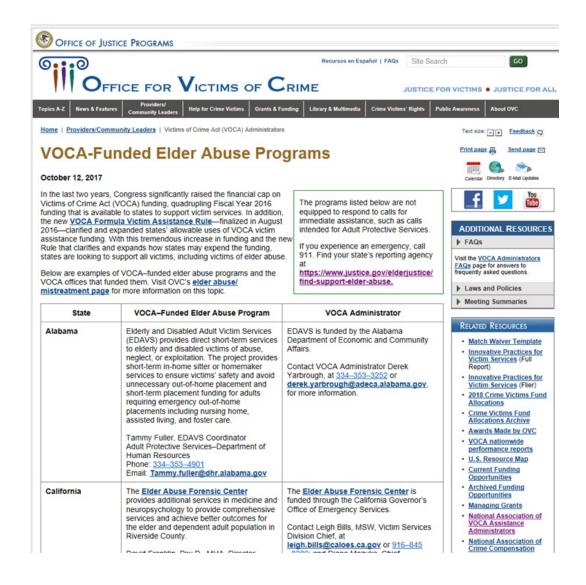
5: Evaluation Considerations

6: Dissemination of Best Practices <u>Rural Health</u> > <u>Tools for Success</u> > <u>Evidence-based Toolkits</u> > <u>Rural Services Integration Toolkit</u>

Rural Services Integration Toolkit

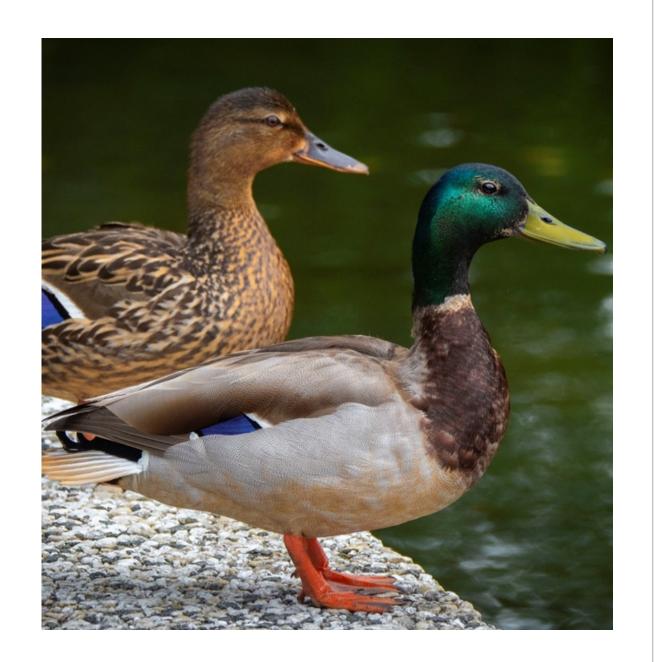


VOCA-Funded Elder Abuse Programs



Programs

- OATs Programs
- WHO Age-Friendly Communities
- Intergenerational Programs (Generations United)
- Schools/PTO
- Faith-Based Institutions
- FTC's Pass It On!



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Prevention of Financial Abuse Among Elders Affected by Cognitive Decline: A Randomized Controlled Trial In Three Rural Communities

Award Information

Awardee: Michigan State University

Award #: 2019-MU-CX-0094 Location: <u>East Lansing</u>, <u>MI</u> Awardee County: Ingham Congressional District: <u>8</u>

Status: Open

Funding First Awarded: 2019
Total funding (to date): \$595,961

Original Solicitation:

Research and Evaluation on White Collar Crime: Health Care and Elder Fraud, FY 2019

Awards Listing

Funding Opportunities

Guidance for Applicants and Awardees

Capacity Enhancement

Funding

Fellowship & Student

Programs

Travel Scholarships

Detailed information for award 2018-V3-GX-K026

Export to: PDF



Back

Award Title: Coordinated Community Response to Elder Abuse

Award Description:

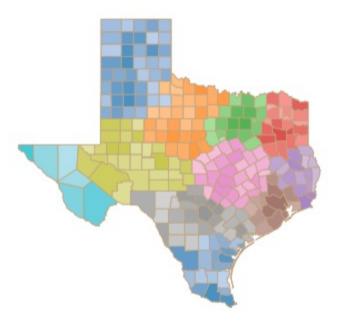
The Office for Victims of Crime is committed to enhancing the nation's capacity to assist crime victims and provide leadership in changing attitudes, policies, and practices to promote justice and healing for all victims of crime. Through the FY 2018 Field-Generated Innovations in Addressing Elder Financial Exploitation solicitation, OVC seeks to support projects which focus on elder financial exploitation through innovative collaborations between the financial industry and others to better detect and respond to victims. These efforts should build the capacity of victim service providers and financial industry representatives to enhance fraud detection and provide trauma-informed, age-appropriate services and resources for victims. With this award, the Elder Law of Michigan will assist a rural, three-county region in the Upper Peninsula of Michigan to establish a coordinated community response and a community infrastructure to help address elder financial exploitation, increase the capacity of the service providers through training and information-sharing tools, and provide a way to more completely address the needs of victims of elder financial exploitation. The systems established in this project will be evaluated to determine their efficiencies and their impact on the capacity of the community to address the needs of older adults who are victims of financial exploitation and other forms of elder abuse. The goal of this project is to enhance the capacity of these rural communities to address elder financial exploitation through innovative collaboration with the local financial institutions, law enforcement, aging services, and other community service providers. CA/NCF

Awardee Name: ELder Law of Michigan, Inc.	Award Number: 2018-V3-GX-K026
Solicitation Title: OVC FY 2018 Field-Generated Innovations in Addressing Elder Abuse and Financial Exploitation	Fiscal Year: 2018
Supplement Number: 00	Amount: \$493,500
Earmark: No	Recovery: No
State/Territory: MI	County: Ingham
Congressional District: 08	Award Status: Open

Tele-Capacity Assessments

Internal Medicine







Texas Statewide Adult Forensic Assessment Center Network

Virtual program successful in linking adult protective services, geriatric specialists

Written by: Deborah Mann Lake | Updated: October 31, 2018





John Halphen, M.D., J.D., co-director of the Texas Forensic Assessment Center Network for adults, speaks with APS caseworker Joyce Davoy for an assessment of an elderly Texan. PHOTO CREDIT: Maricruz Kwon.



MODELS OF GERIATRIC CARE, QUALITY IMPROVEMENT, AND PROGRAM DISSEMINATION

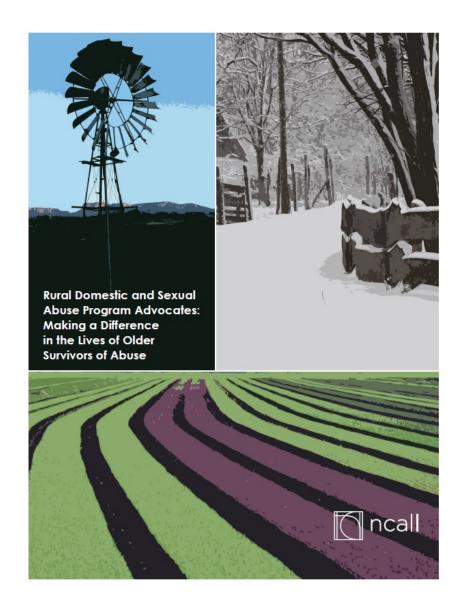
A Statewide Elder Mistreatment Virtual Assessment Program: Preliminary Data

Jason Burnett, PhD,*† Carmel B. Dyer, MD,*† Leslie E. Clark, BSN, RN-BC,*† and John M. Halphen, MD, JD*†



Statewide Prosecutor

Rural prosecutions





Rural Related



links publications meeting planning tools workplace 911 audio recordings recent additions

elder abuse Search

e = new content

USING A PROBLEM-SOLVING COURT MODEL, Kyle Marie Stock, Austin,

DANGEROUS EXITS ~ ESCAPING ABUSIVE RELATIONSHIPS IN RURAL AMERICA, Walter S. DeKeserdy and Martin D. Schwartz, Rutgers University Press, Piscataway, NJ: October 2009.

GETTING THE WORD OUT... DOMESTIC VIOLENCE IN RURAL COMMUNITIES, National Online Resource Center on Violence Against

DOMESTIC VIOLENCE, Safe Havens Interfaith Partnership Against Domestic Violence, Boston, MA: 2013. Copyright @ 2013 Safe Havens Interfaith Partnership Against Domestic Violence

HELPING BATTERED WOMEN AND THEIR CHILDREN IN RURAL COMMUNITIES: A GUIDE FOR COSMETOLOGISTS, Pennsylvania Coalition Against Domestic Violence, Harrisburg, PA: 2003.



HELPING RURAL BATTERED WOMEN AND THEIR CHILDREN: A GUIDE FOR FAITH LEADERS AND RELIGIOUS COMMUNITIES, Pennsylvania



https://www.dss.virginia.gov/files/division/dfs/as/aps/intro_page/resources/making_a_difference_sept2013.pdf

Rural Interest Groups and Other Efforts

(https://www.ruralhealthinfo.org/topics/aging/organizations)

- GSA Rural Interest Group
- N4A Rural Caucus
- Federal Interagency Forum on Aging-Related Statistics
- EJWG Rural Subcommittee
- Rural Aging
- Journal of Rural Studies
- ACL Seeks Public Input on Elder Justice Issues in Rural Communities
- Older Americans Act: Overview and Funding

Additional Rural Resources

- Blundell, B., & Warren, A. (2019). Reviewing the extent of rural and remote considerations in elder abuse policy: A scoping review. Australian journal of rural health, 27(4), 351-357.
- Teaster, P. B., & Roberto, K. A. (2018). The opioid epidemic as a catalyst for elder abuse in rural communities: Perspectives of service providers. Innovation in Aging, 2(Suppl 1), 434.
- Mehra, A., Grover, S., Agarwal, A., Bashar, M., & Avasthi, A. (2019). Prevalence of elder abuse and its association with psychiatric morbidity in a rural setting. Journal of neurosciences in rural practice, 10(2), 218.

Elder Mistreatment Intervention: Strategies for Connecting with Diverse and Rural Populations

By Carmel Bitondo Dyer, Cristina Murdock, Julia Hiner, John Halphen, and Jason Burnett

The National Collaboratory to Addies Discretized Services and Address Elder Missratiment.

Adding to Services and Services

Multidisciplinary teams may represent the best strategy for solving elder mistreatment issues in rural areas.



HOME ABOUTUS POLICY LEARN

JOIN US NNSEJC

National Network of State Elder Justice Coalitions (NNSEJC)

"Advancing state coalition efforts to stop elder abuse and promote elder justice "



EMAIL US AT:

NNSEJC@GMAIL.COM

JOURNAL OF ELDER ABUSE & NEGLECT 2019, VOL. 31, NOS. 4–5, 424–436 https://doi.org/10.1080/08946566.2019.1663333





Addressing elder abuse in rural and remote communities: social policy, prevention and responses

Amy Warren @ and Barbara Blundell @

School of Occupational Therapy, Social Work and Speech Pathology, Curtin University, Perth, Australia







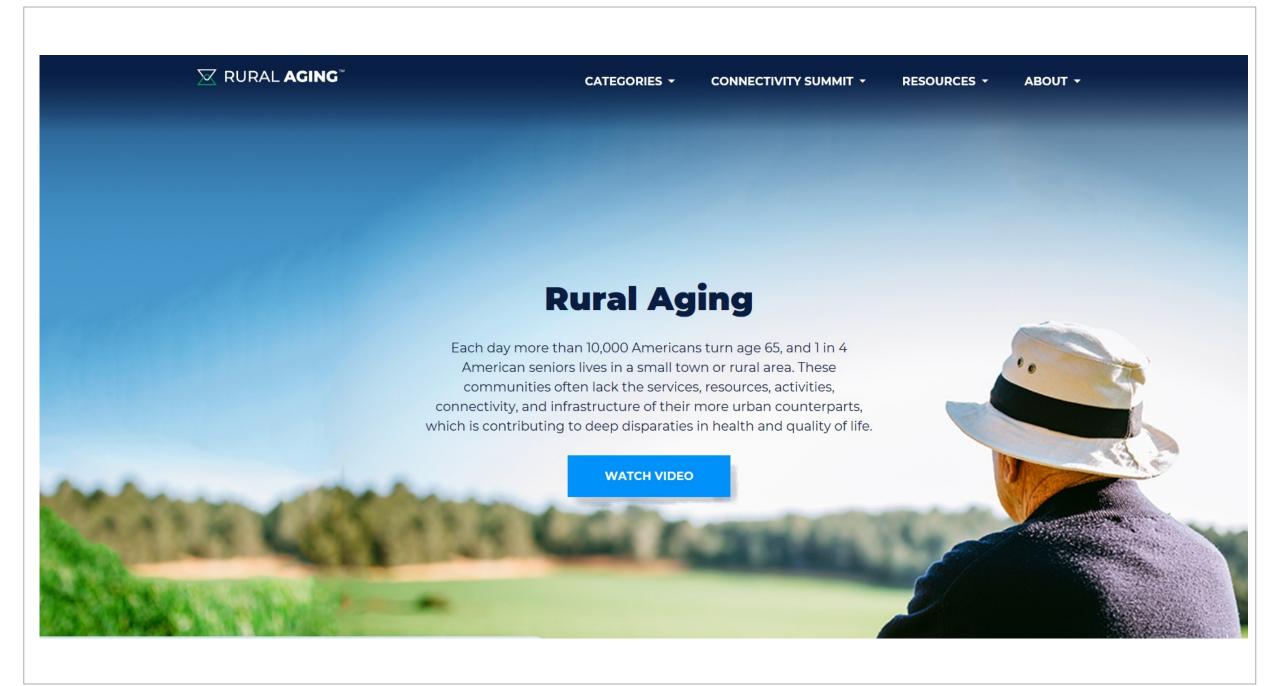
Elder Abuse in Rural & Remote Communities: Social Policy, Prevention and Responses

Ms Amy Warren and Dr Barbara Blundell











Effects of the COVID-19 Outbreak on Elder Mistreatment and Response in New York City: Initial Lessons

Alyssa Elman¹, Risa Breckman², Sunday Clark¹, Elaine Gottesman¹, Lisa Rachmuth², Margaret Reiff², Jean Callahan³, Laura A. Russell⁴, Maureen Curtis⁵, Joy Solomon⁶, Deirdre Lok⁶, Jo Anne Sirey⁷, Mark S. Lachs², Sara Czaja², Karl Pillemer⁸, and Tony Rosen¹ Journal of Applied Gerontology 2020, Vol. 39(7) 690–699 © The Author(s) 2020



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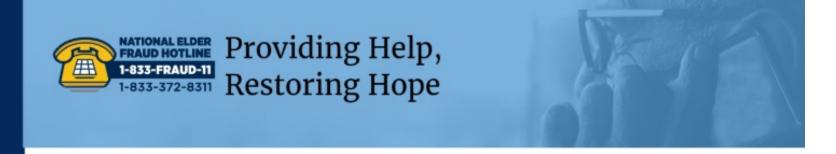


RESEARCH LETTER

ELDER ABUSE IN THE COVID-19 ERA

Coronavirus disease 2019 (COVID-19) is particularly deleterious to older adults, and there has been a massive increase in reports of elder abuse during the pandemic. Reports of elder abuse range from financial scams to incidents of family violence, with public warnings issued accordingly from the Federal Trade Commission and the American Bar Association. The Centers for Disease Con-

advisors. The degree to which these others are involved in the life of an older adult can vary; however, there is a general expectation that these others will act in accordance of mutual well-being and trust. The trusted other becomes a consideration for elder abuse when trust is broken, similar to situations of domestic violence or child abuse. With numerous "shelter-in-place" orders in effect to promote social distancing during the COVID-19 era, and increased dependency of older adults on others, the potential for elder abuse is all the more heightened, particularly since perpetrators of abuse are often close relations, 7 and as more strangers opportunisti-



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Note: This session will be recorded and posted on the Expert Q&A Past Sessions tab when available.









National Elder Abuse MDT Training and Technical Assistance ... National Elder Abuse MDT Training and Technical Assistance Center ... Developing a multidisciplinary team (MDT) is recognized as a potentially powerful ...

our free newsletter by providing your email address in the space

below.

Technical Assistance Center



Millions of older persons are physically and sexually abused, neglected and financially exploited every year. This abuse occurs in homes and facilities, cuts across all demographic groups, and causes untold suffering. In their last years, these older adult survivors are impoverished, injured, neglected, isolated and living in fear. Already an epidemic, elder abuse is rapidly increasing.

elderjustice.gov/webinars





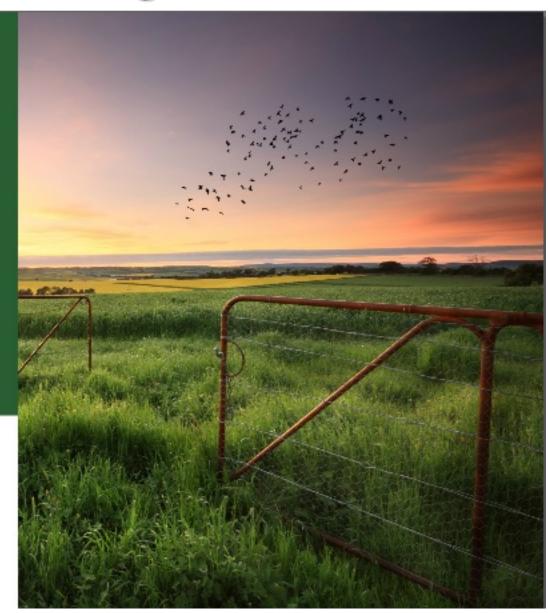
Rural and Tribal Elder Justice Webinar Series

Rural Multidisciplinary Teams: Challenges, Opportunities, and Innovations

NOVEMBER 9, 2018







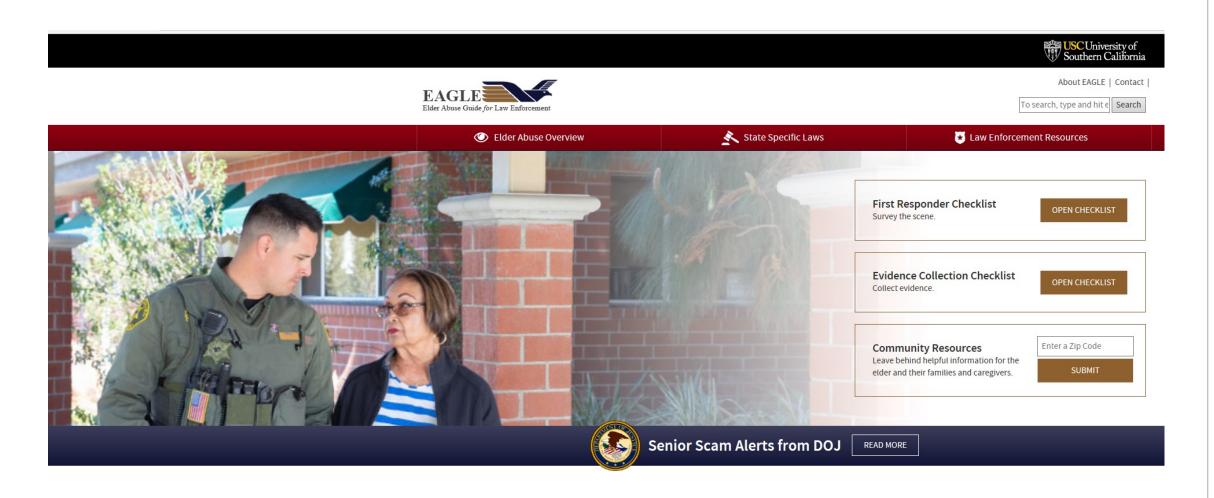
National Collaboratory (Generations, 2020)

Community Connections Toolkit

- Report to APS
 - 2 question brief screen
 - Trigger screen
 - Screen and refer
- Connect with two more community resources
- Start an MDT

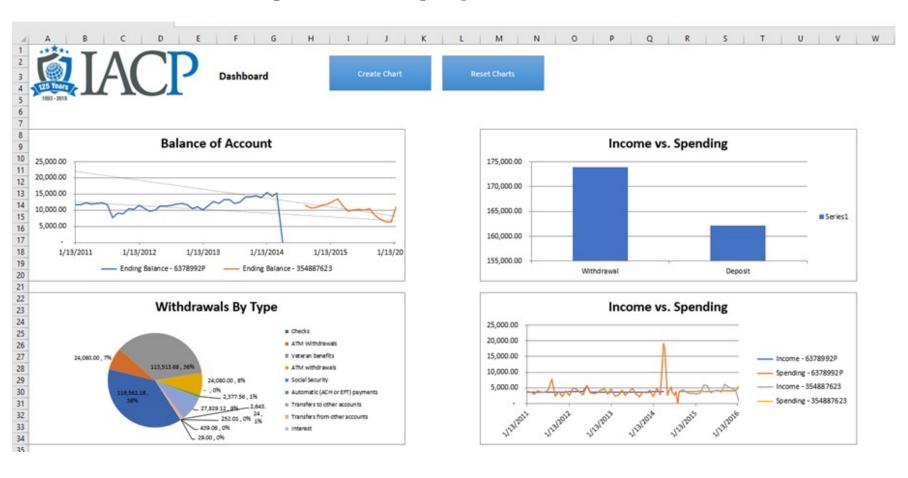
Elder Abuse Guide for Law Enforcement (EAGLE)

http://eagle.usc.edu/



SENIOR ABUSE FINANCIAL TRACKING AND ACCOUNTING TOOL (SAFTA)

https://www.theiacp.org/elder-abuse



TRAINING VIDEOS FOR POLICE OFFICERS

Roll Call Videos: Identifying and Responding to Elder Abuse: An Officer's Role

Series of six roll call videos designed for patrol officers to quickly recognize and respond to various types of elder abuse.

Financial Abuse By A Stranger



False Imprisonment



Financial Exploitation By A Family Member



Physical Abuse



Neglect (2 Cases)

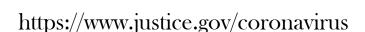


Understanding Elder Abuse





Contact the National Center for Disaster Fraud Hotline: 866-720-5721 or Justice.gov/DisasterComplaintForm



Additional Rural Reading

- Elman, A., Breckman, R., Clark, S., Gottesman, E., Rachmuth, L., Reiff, M., ... & Lok, D. (2020). Effects of the COVID-19 Outbreak on Elder Mistreatment and Response in New York City: Initial Lessons. Journal of Applied Gerontology, 0733464820924853.
- Han, S. D., & Mosqueda, L. (2020). Elder Abuse in the COVID-19 Era. Journal of the American Geriatrics Society.
- Blundell, B., & Warren, A. (2019). Reviewing the extent of rural and remote considerations in elder abuse policy: A scoping review. Australian journal of rural health, 27(4), 351-357. (see also https://www.tandfonline.com/doi/pdf/10.1080/08946566.2019.1663333?needAccess=true; https://pdfs.semanticscholar.org/cf6e/7c0b38605201855117674528559fca54d2d2.pdf
- Generations Taking Action Against Elder Mistreatment https://www.asaging.org/blog/take-action-against-elder-mistreatment
- Teaster, P. B., & Roberto, K. A. (2018). The opioid epidemic as a catalyst for elder abuse in rural communities: Perspectives of service providers. Innovation in Aging, 2(Suppl 1), 434.
- Mehra, A., Grover, S., Agarwal, A., Bashar, M., & Avasthi, A. (2019). Prevalence of elder abuse and its association with psychiatric morbidity in a rural setting. Journal of neurosciences in rural practice, 10(2), 218.
- Burnett, J., Dyer, C. B., Clark, L. E., & Halphen, J. M. (2019). A Statewide Elder Mistreatment Virtual Assessment Program: Preliminary Data. Journal of the American Geriatrics Society, 67(1), 151-155.
- Halphen, J. M., Dyer, C. B., Lee, J. L., Reyes-Ortiz, C. A., Murdock, C. C., Hiner, J. A., & Burnett, J. (2020). Capacity evaluations for adult protective services: videoconference or in-person interviews. Journal of Elder Abuse & Neglect, 32(2), 121-133.
- Approaching the issue of social isolation https://www.ruralhealthweb.org/blogs/ruralhealthvoices/january-2020/approaching-the-issue-of-rural-social-isolation
- Interview with Experts APS in Rural Areas: Michael Hagenlock https://apstarc.acl.gov/getattachment/Education/Briefs/InterviewwithExpertsAPSinRuralAreas.pdf.aspx?lang=en-US